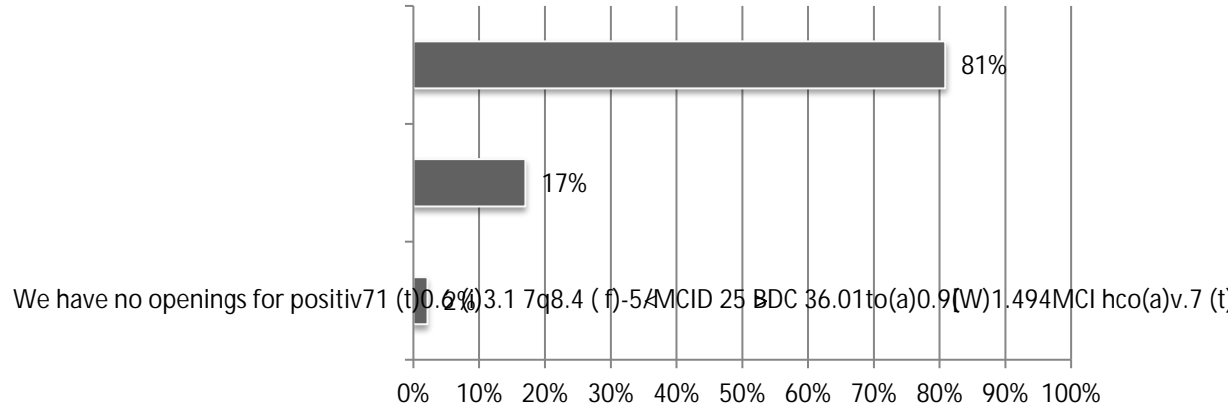


# 2020 Construction Outlook Survey Results Over \$500 Million in Revenue

*Total Responses: 47 (out of 956 total). Responses*

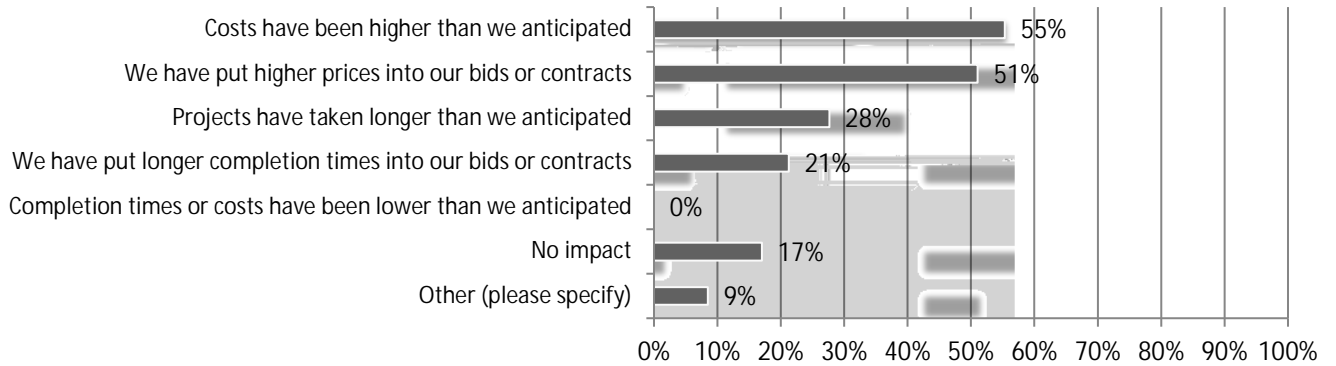
4. How would you describe your current situation in filling salaried and hourly craft positions?



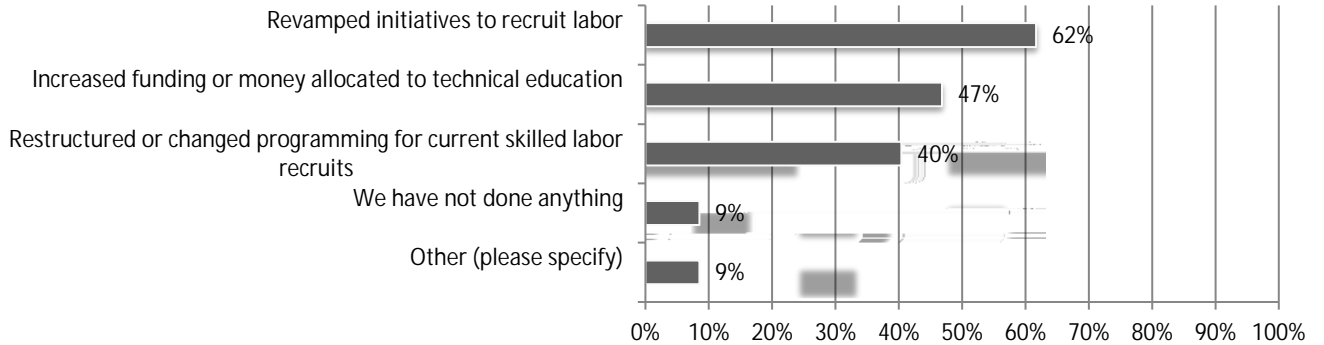
5. Do you expect any changes in the availability of hourly craft or salaried personnel over the coming 12 months?

6. Did your firm increase pay or benefits for salaried or hourly craft personnel in 2019 because of difficulty filling positions? (mark all that apply)

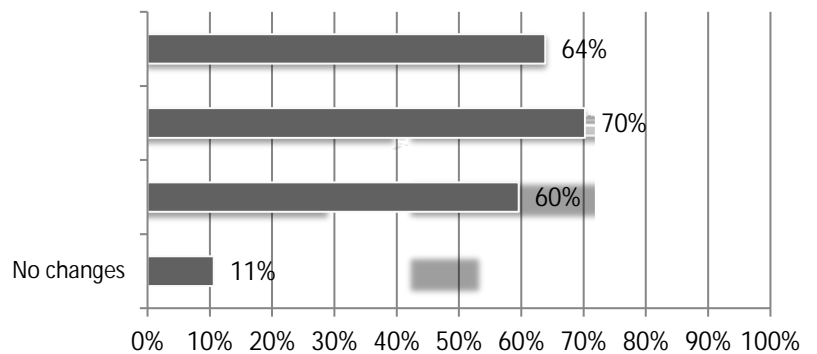
**7. If your firm is experiencing staffing challenges, how would you describe the impact on your projects? (mark all that apply)**



**8. In the last year, what has your firm done to invest in the training and development of skilled labor/qualified workers?**



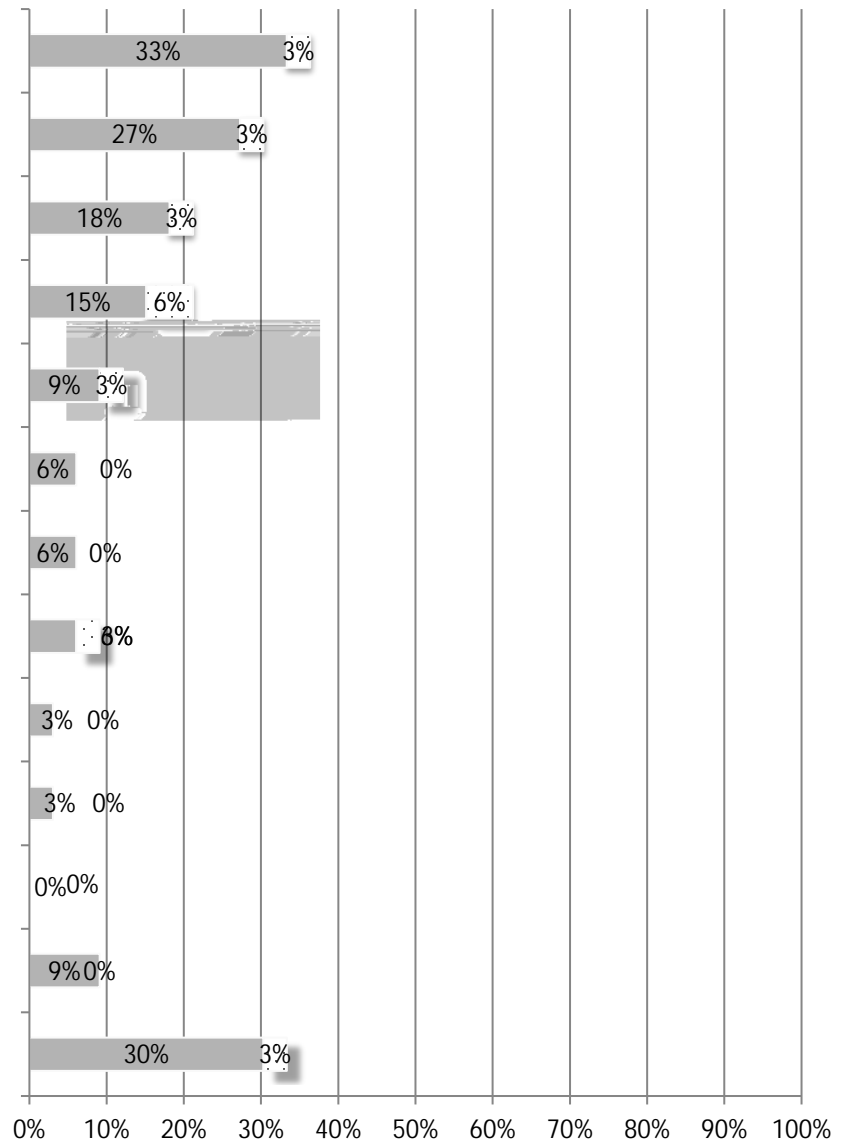
**9. Has your firm adopted or increased use of the following to replace workers or skills? (mark all that apply)**







15. What business or IT functions does your firm outsource or plan to outsource to a technology provider? (mark all that apply)



16. Approximately what percent of your firm's gross annual revenue is spent on IT?

17. Compared to 2019, how will your firm's 2020 investment in IT change?

18. Compared to 2019, how will your firm's 2020 investment in the following technologies change? (mark all that apply)

Technologies	Increase	Stay the same	Decrease	Don't know
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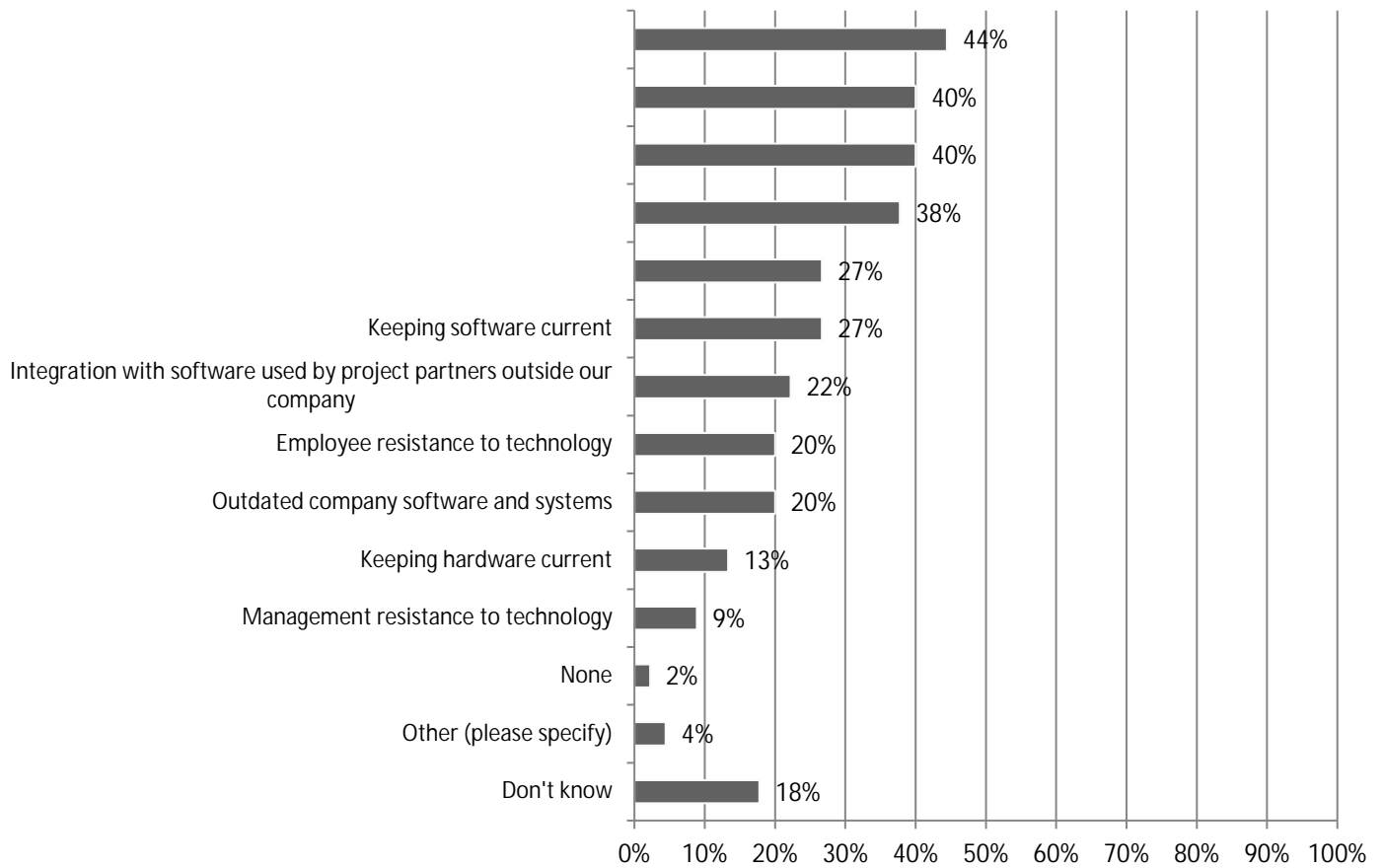
19. How does your company plan to use mobile software technology? (mark all that apply)

20. Does your firm currently have a mobile security plan in place?

21. Does your firm currently have a formal IT plan to support your business objectives?



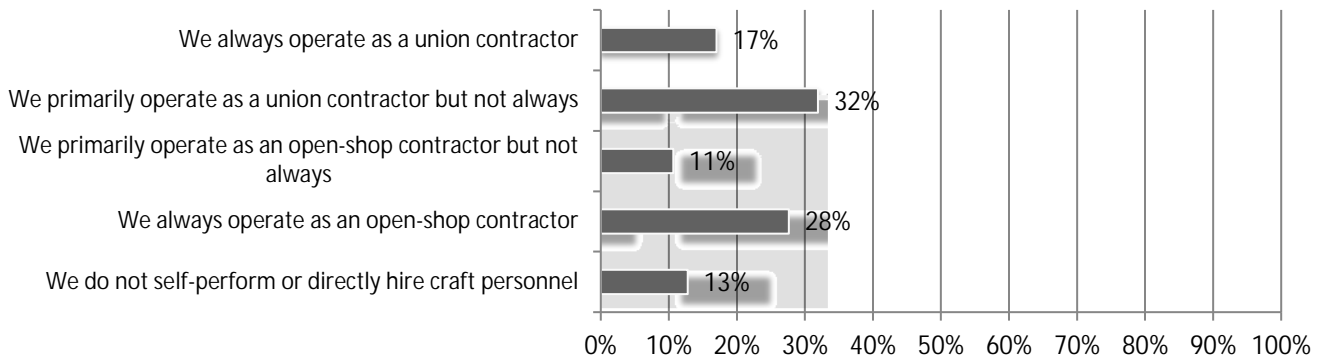
22. What are your biggest IT challenges? (mark all that apply)



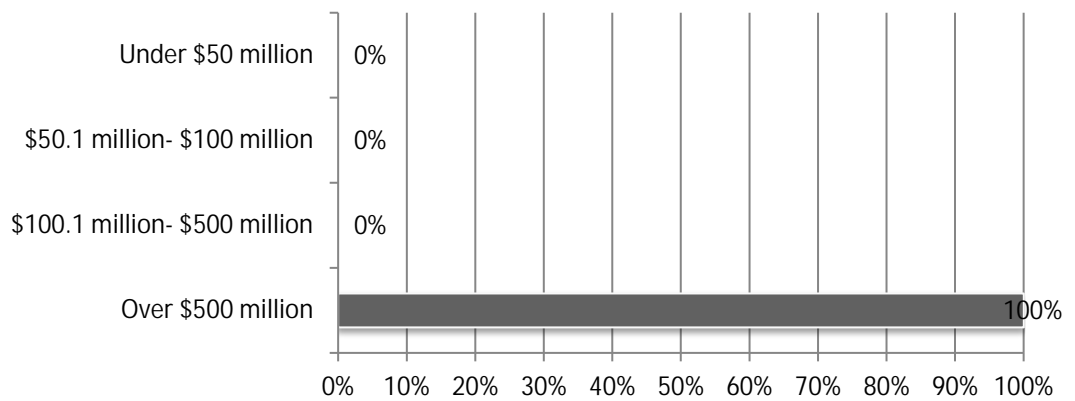
23. Does your firm use cloud-hosted technology in any of the following ways (mark all that apply)?

24. What best describes your firm?

25. When you self-perform construction work, do you operate as a union contractor or an open-shop contractor?



26. Estimate the total dollar amount of work your firm performed in 2019:



27. How many total employees does your firm employ at all of its locations?

