

2020 to be (answer for

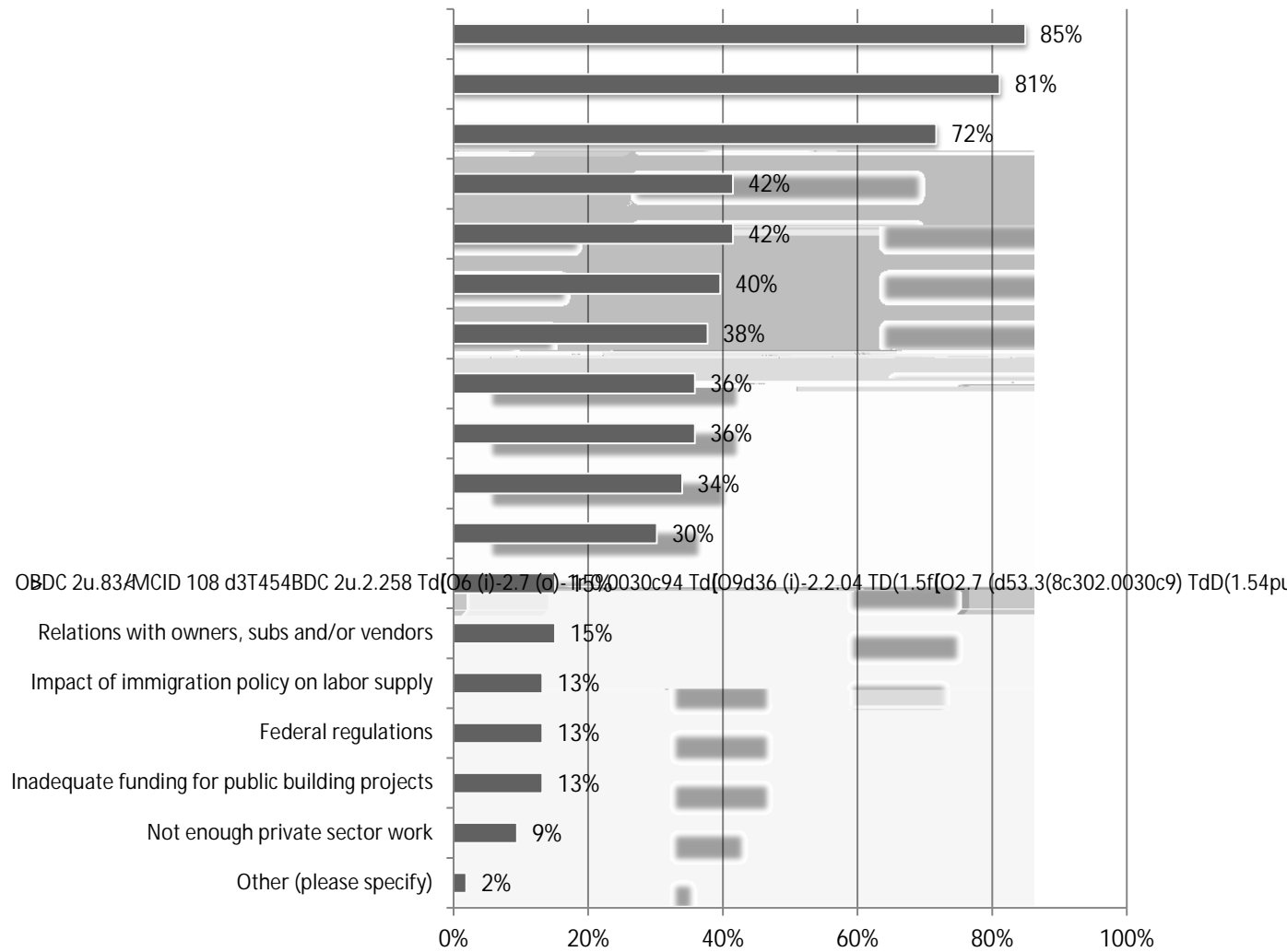
National Net*
11%
20%
20%
16%
17%
10%

4. How would you describe your current situation in filling salaried and hourly craft positions?

5. Do you expect any changes in the availability of hourly craft or salaried personnel over the coming 12 months?

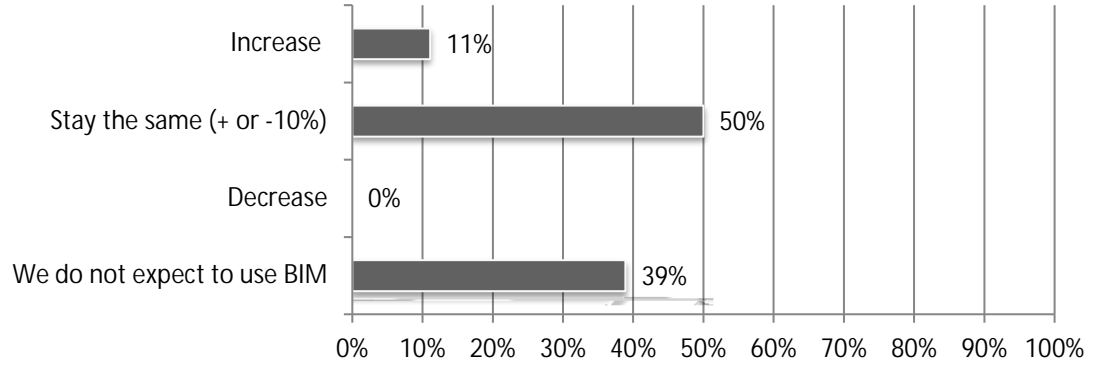
6.

10. What are your biggest concerns for 2020 (mark all that apply)?

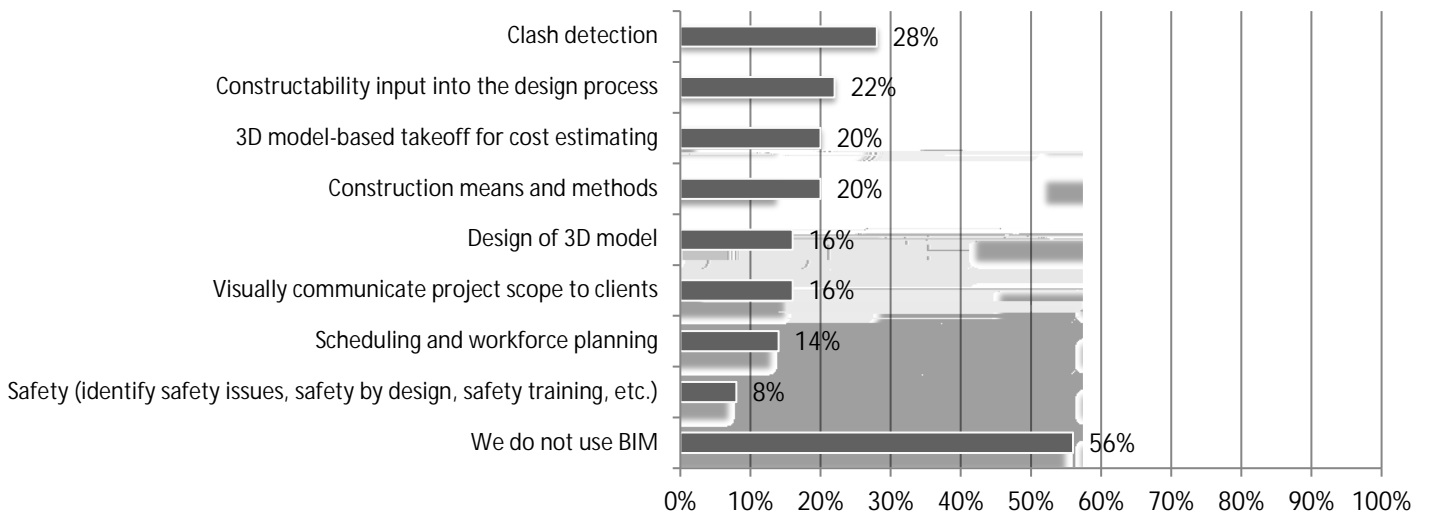


11. What challenges, if any, do you see regarding the safety and health of your firm's workers? (mark all that apply)

12. What change do you expect in 2020 in the number of your firm's projects that involve Building Information Modeling (BIM)?



13. What is your firm using BIM for? (mark all that apply)



14. Does your firm use any of the following to collaborate with project partners (mark all that apply)?



15. What business or IT functions does your firm outsource or plan to outsource to a technology provider? (mark all that apply)

17. Compared to 2019, how will your firm's 2020 investment in IT change?

18. Compared to 2019, how will your firm's 2020 investment in the following technologies change? (mark all that apply)

Technologies	Increase	Stay the same	Decrease	Don't know
Document management software	23%	74%	0%	2%
Project management software	23%	67%	2%	7%
Fleet tracking/management software	22%	64%	2%	11%
Tool/asset management/tracking	21%	64%	0%	15%
Human resources (HR) software	20%	66%	0%	14%
Estimating software	19%	77%	0%	4%
Client relationship management (CRM) software	18%	62%	0%	20%
Payroll software	17%	79%	0%	4%
Project collaboration software	17%	69%	0%	14%

19. How does your company plan to use mobile software technology? (mark all that apply)

20. Does your firm currently have a mobile security plan in place?

21.

22. What are your biggest IT challenges? (mark all that apply)

23. Does your firm use cloud-

