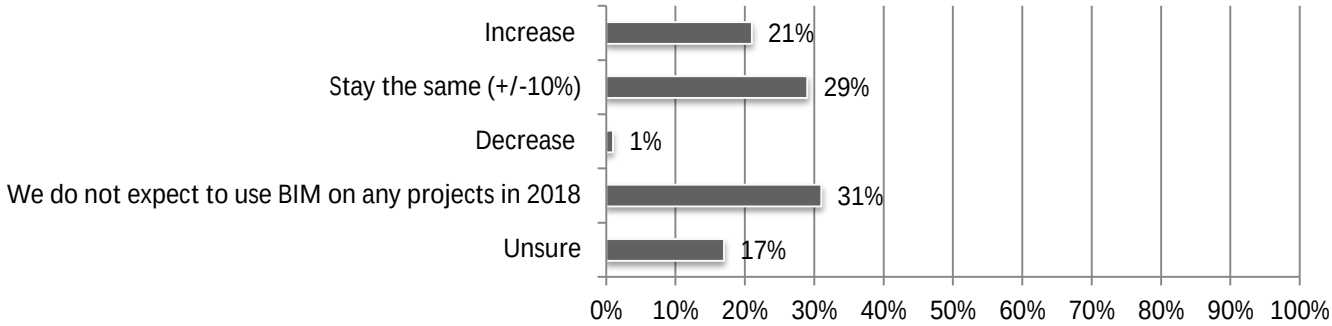
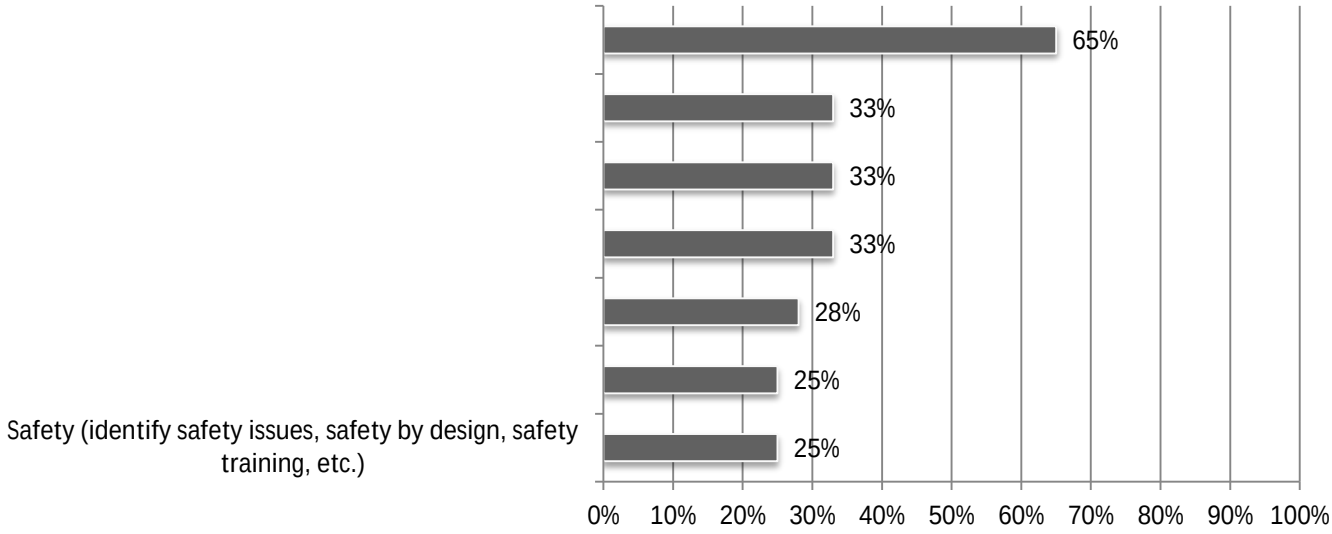
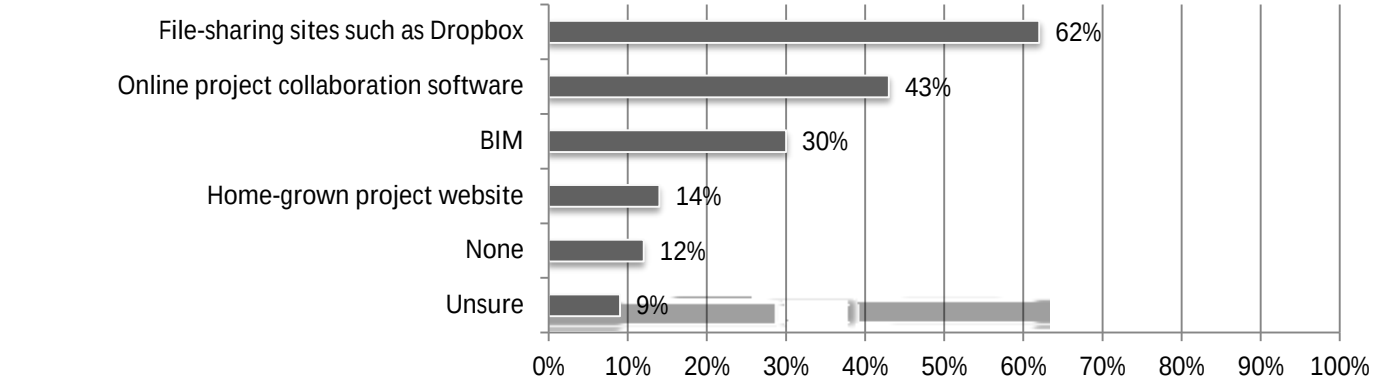
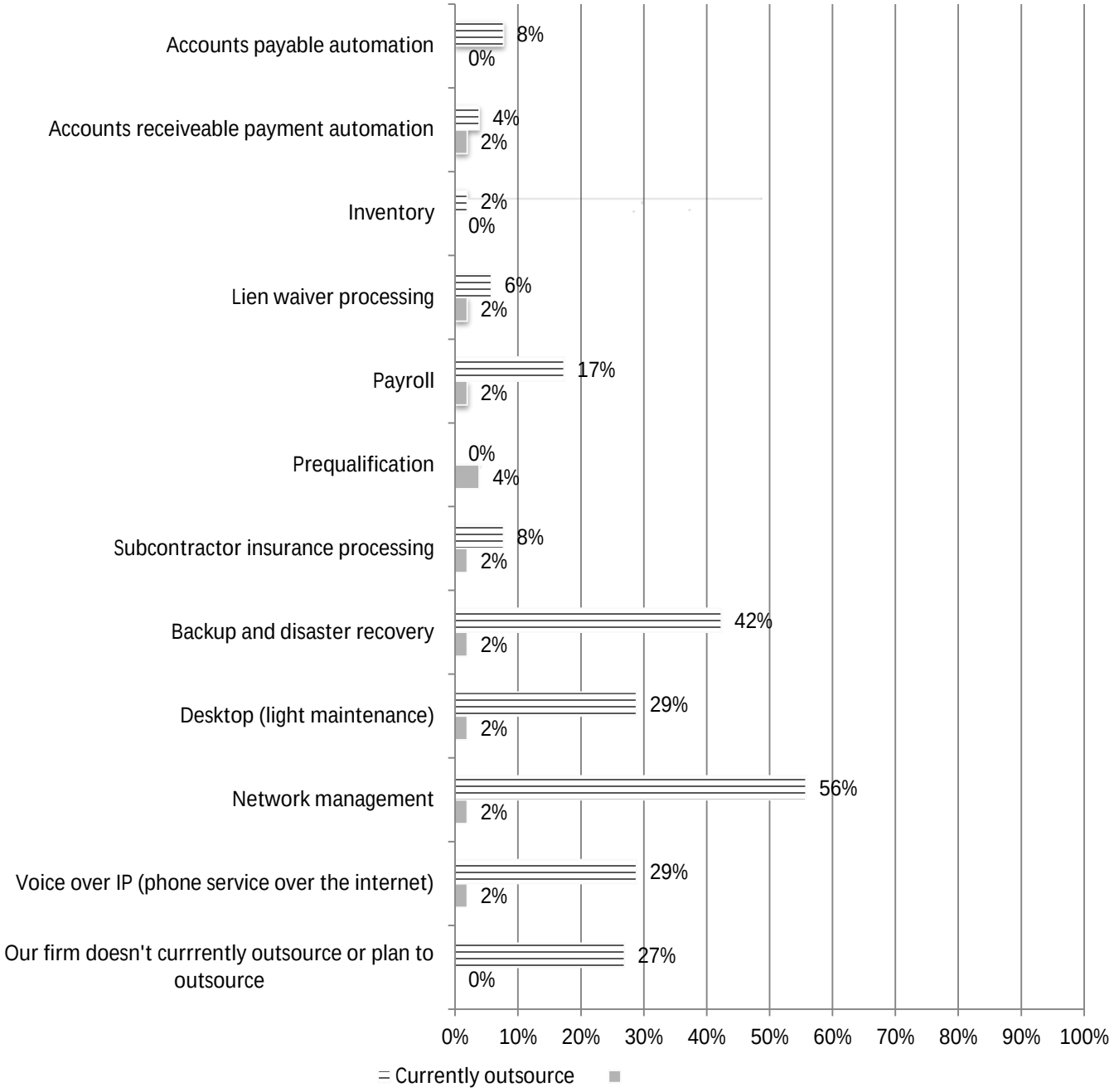
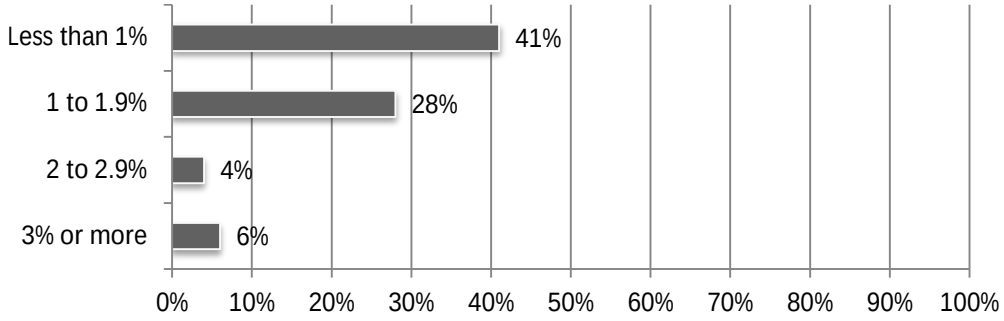
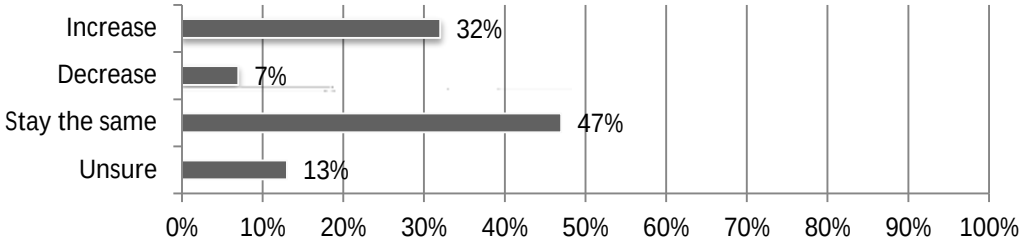

Increase
21%
Stay the same (+/-10%)
29%
Decrease
1%
We do not expect to use BIM on any projects in 2018
31%
Unsure
17%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%

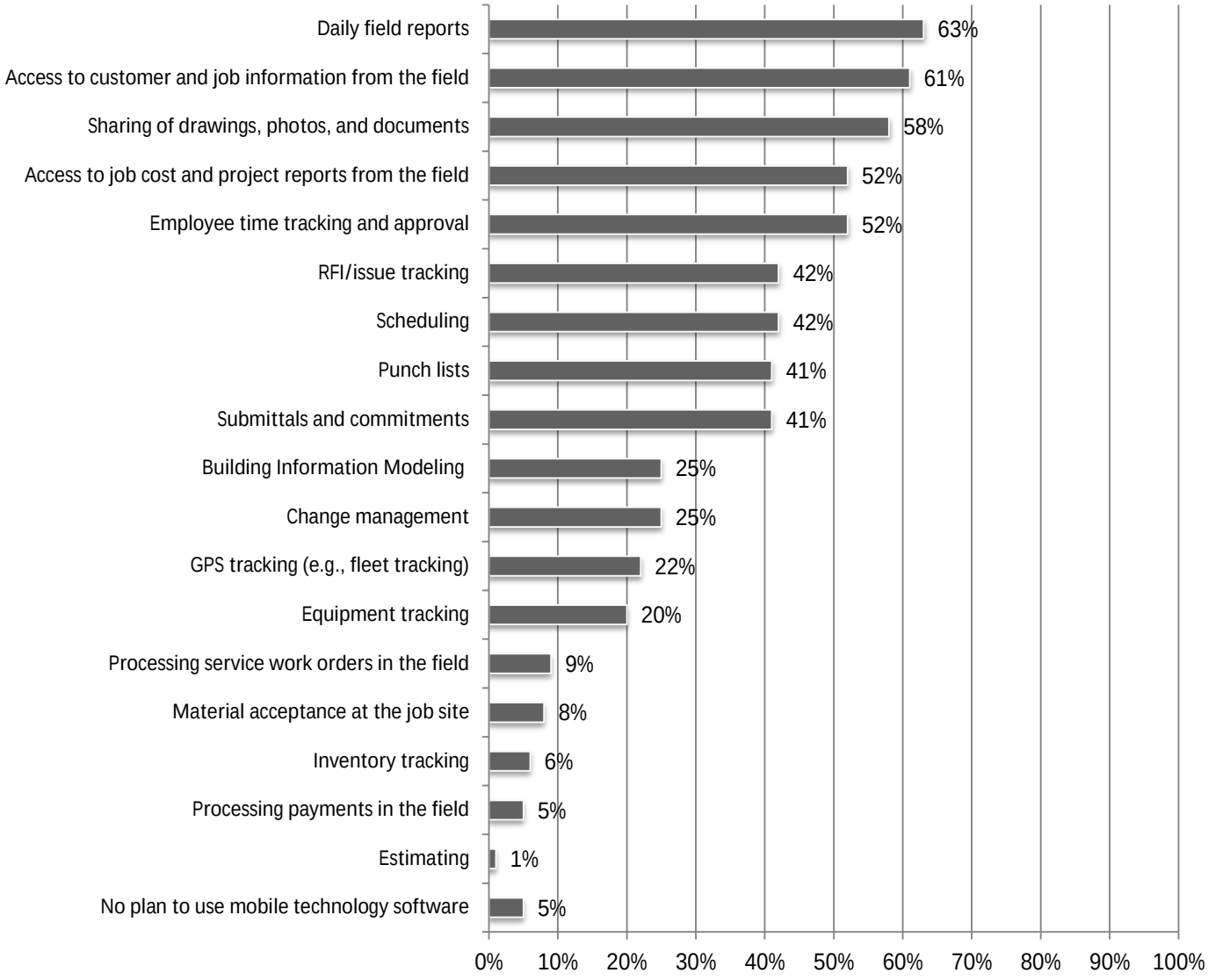

65%
33%
33%
33%
28%
25%
25%
Safety (identify safety issues, safety by design, safety training, etc.)
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%

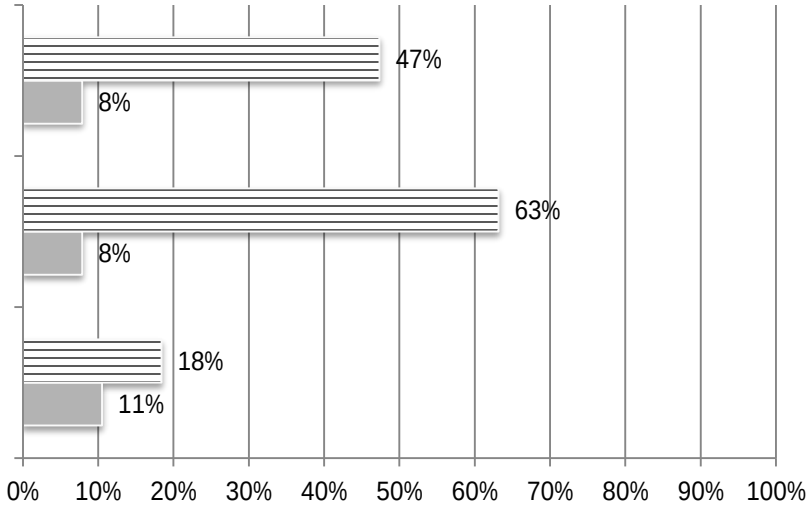

File-sharing sites such as Dropbox
62%
Online project collaboration software
43%
BIM
30%
Home-grown project website
14%
None
12%
Unsure
9%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%

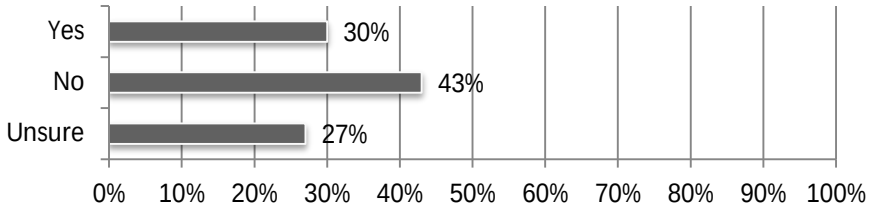

Accounts payable automation
8%
0%
Accounts receiveable payment automation
4%
2%
Inventory
2%
0%
Lien waiver processing
6%
2%
Payroll
17%
2%
Prequalification
0%
4%
Subcontractor insurance processing
8%
2%
Backup and disaster recovery
42%
2%
Desktop (light maintenance)
29%
2%
Network management
56%
2%
Voice over IP (phone service over the internet)
29%
2%
Our firm doesn't currrently outsource or plan to outsource
27%
0%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%
= Currently outsource

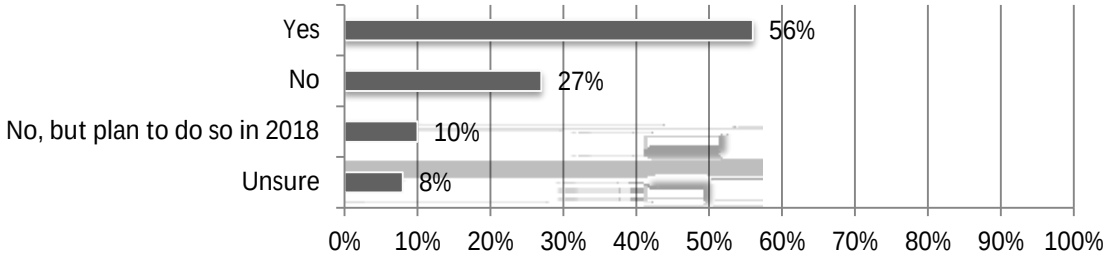

Less than 1%
41%
1 to 1.9%
28%
2 to 2.9%
4%
3% or more
6%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%

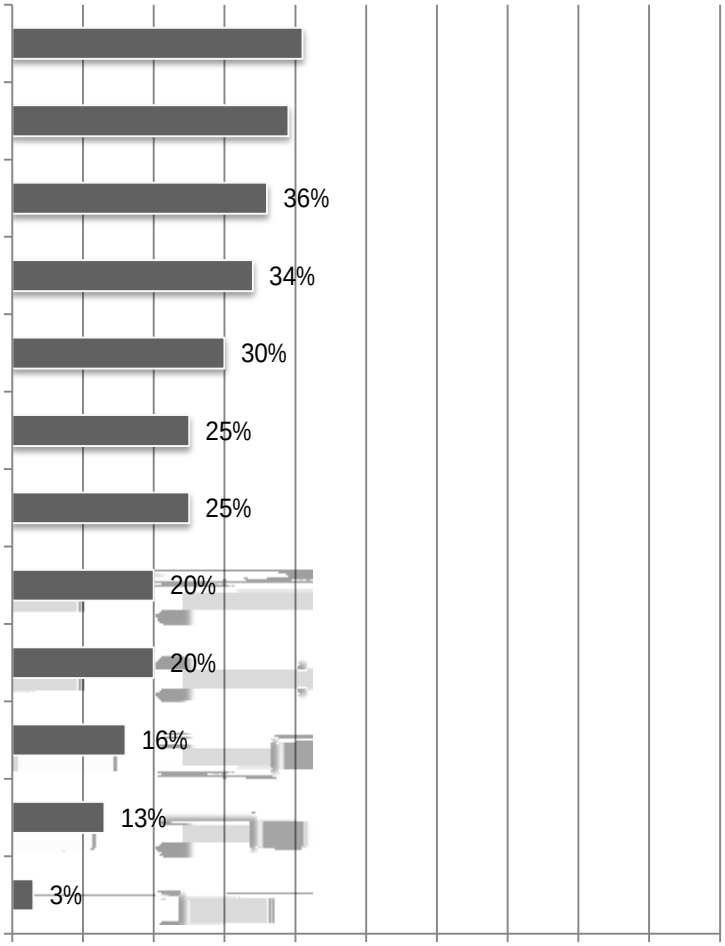

Increase
32%
Decrease
7%
Stay the same
47%
Unsure
13%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%


Daily field reports
63%
Access to customer and job information from the field
61%
Sharing of drawings, photos, and documents
58%
Access to job cost and project reports from the field
52%
Employee time tracking and approval
52%
RFI/issue tracking
42%
Scheduling
42%
Punch lists
41%
Submittals and commitments
41%
Building Information Modeling
25%
Change management
25%
GPS tracking (e.g., fleet tracking)
22%
Equipment tracking
20%
Processing service work orders in the field
9%
Material acceptance at the job site
8%
Inventory tracking
6%
Processing payments in the field
5%
Estimating
1%
No plan to use mobile technology software
5%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%


47%
8%
63%
8%
18%
11%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%


Yes
No
Unsure
30%
43%
27%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%


Yes
No
No, but plan to do so in 2018
Unsure
56%
27%
10%
8%
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%


36%
34%
30%
25%
25%
20%
20%
16%
13%
3%